

Press Release

CTS EVENTIM supports restart of live cultural events with software for checking digital health certificates

- Verification of digital vaccination, test and recovery certificates to help in the fight against coronavirus
- Tickets and health certificates can be checked using the same device
- Health information is not stored or linked to other data
- COO Alexander Ruoff: “We want people to experience live events with as few worries as possible”

Munich, 28 July 2021. CTS EVENTIM, one of the leading international providers of ticketing services and live entertainment, is supporting the restart of live cultural events by offering high-performance software for checking digital health certificates. When admitting attendees to venues, promoters can use a single device – such as a hand scanner – to verify not only the tickets but also the attendees’ certificates showing that they have been vaccinated against coronavirus, received a negative test result or recovered from coronavirus. This information on the certificate takes the form of a QR code.

The solution is suitable for events of all sizes. It offers maximum data protection because no health information is stored or linked to attendees’ tickets. During the verification process, the system checks the information provided by the certificate code anonymously and locally against the entry criteria specified by the promoter, for example how recently the coronavirus test must have been taken.

“Our aim in introducing this software for checking health certificates is to help people to experience live events with as few worries as possible,” said Alexander Ruoff, CTS EVENTIM’s Chief Operating Officer. “We are providing promoters with a high-performance solution that enables them to run events efficiently while still protecting public health and without inconveniencing attendees.”

The software for verifying tickets and health certificates can also be deployed together with Eventim.CheckIn. This contact tracing solution lets event attendees record their check-in data on a mobile app or a website, either in advance or upon arrival at the venue. Eventim.CheckIn and the software for verifying health certificates and tickets



are integrated into Eventim.Access, the system used by CTS EVENTIM across Europe to check tickets electronically.

About CTS EVENTIM

CTS EVENTIM is one of the leading international providers of ticketing services and live entertainment. Before the outbreak of the coronavirus pandemic, around 250 million tickets per annum were marketed using the Company's systems – be it through physical box offices, online, or from mobile terminals. Its online portals operate under brands such as eventim.de, oeticket.com, ticketcorner.ch, ticketone.it, and entradas.com. The EVENTIM Group also includes many concert, tour, and festival promoter companies for events like Rock am Ring, Rock im Park, Hurricane, Southside, and Lucca Summer. In addition, CTS EVENTIM operates some of Europe's most renowned venues, for example the LANXESS Arena in Cologne, the K.B. Hallen in Copenhagen, the Waldbühne in Berlin, and the EVENTIM Apollo in London. CTS Eventim AG & Co. KGaA (ISIN DE 0005470306) has been listed on the stock exchange since 2000 and is currently a member of the MDAX segment. Against a backdrop of forced closures, cancellations, and restrictions on events as a result of the coronavirus pandemic, the Group generated revenue totalling €256.8 million in 21 countries in 2020 compared with more than €1.4 billion in the year before.

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